

BENEFITS OF ONLINE DISPUTE RESOLUTION

- Online dispute resolution (“ODR”) allows you to talk to the other party about resolving your case prior to trial.
- ODR is done online from your phone, tablet, or computer.
- ODR is a time saver and can assist you in resolving your case quickly and easily without ever having to come to court.
- Resolving your case in court can take months and may require several appearances. With ODR you can potentially resolve your case within 45 days without ever leaving your home.

AFFORDABLE & ACCESSIBLE ONLINE DISPUTE RESOLUTION

CONFIDENTIAL

- The parties and the mediator are not allowed to reveal to the court what occurred during the mediation.
- The parties will agree prior to entering into mediation that the mediation is confidential and that the mediator will not be called to testify should the parties not reach an agreement during mediation.
- The parties cannot contact the mediator outside of the online mediation process.



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Yolo Self-Help
530 406 6794

Online Dispute Resolution Support
833 803 5492
odr.modriasupport@tylertech.com



www.yolo.courts.ca.gov/odr
www.yolocasc.modria.com



YOLO SUPERIOR COURT
ONLINE DISPUTE
RESOLUTION
SMALL CLAIMS

HOW DOES ONLINE DISPUTE RESOLUTION (“ODR”) WORK?

- Go to yolocasc.modria.com to register and create your case.
- Plaintiff will start the process by making an offer to Defendant of the amount they are willing to accept to settle the case prior to trial.
- An email will be sent to Defendant showing the offer made by Plaintiff. Defendant may agree to that offer or provide a counter-offer.
- If the parties are not able to reach an agreement on their own, either party can request the help of a trained mediator.
- If after 45 days you have not settled your case, the online negotiation will end and your case will go forward to trial.

ONLINE MEDIATORS

- Mediators are trained professionals who can help the parties understand the issues and find a resolution that works for both parties.
- If both parties agree to mediate, a mediator will be assigned to the case and will contact the parties to initiate the mediation. All of this is done online.

**RESOLVE
YOUR CASE
QUICKLY
WITHOUT
COMING
TO COURT**

WHAT HAPPENS IF WE REACH AN AGREEMENT

- If an agreement is reached, a written agreement will be prepared automatically and will be emailed to both parties for signature.
- Once signed, the agreement will be emailed to both parties and it will automatically be filed with the court.
- Once the agreement is filed with the court, it becomes enforceable by the court, and the case will be dismissed.
- The case may be re-opened by either party if that party feels that the other party is not following the terms of the agreement as written.

